

Revised Out of Hours Service

from 3rd September 2015

For out of hours care call the 24 hour
Telephone Assessment Service (TAS)
via your local medical centre or call
0521 305 3961

The TAS call handler will take your initial call and ask you a few questions to prioritise your call back. An experienced English speaking nurse, who is trained to assess the information provided, will call you back and advise you on the most appropriate care. This could be:

1. Self care advice
2. Be seen by a GP
3. Go to the nearest A&E department.

If you need to be seen by a GP he/she will call you back to discuss your care. The GP may ask you to go to Sennelager Medical Centre, which is now the out of hours hub for Westfalen Garrison, or your nearest A&E Department for diagnosis and treatment. Further instructions and directions will be given at the time of your consultation.

If you attend hospital (A&E or admission) call the 24/7

Hospital Hotline:

0800 5 88 99 36

If you need an ambulance call the
German Emergency Department on 112