

A – Z for Wesel PAR

Accident & Emergency:

There are number of hospitals in the region but the two major ones are:
Marienhospital Wesel, Pastor-Janssen-Strasse 8-38, 46483 Wesel, Tel: 0281 1040 and
Evangelisches Krankenhaus Wesel, Schermbecker Landstrasse 88, 46485 Wesel, Tel: 0281 1061

Please note that if [emergency services](#) are called to attend to a patient who needs admission to hospital, they have a duty to take the patient to the nearest relevant hospital which may not be one listed above. If not sure where a relative or colleague has been taken by emergency services, please contact the [Hospital Hotline](#).

Admission:

In case of an unscheduled admission to hospital, please contact the [Hospital Hotline](#).

AKH Viersen:

The AKH Viersen is a Designated German Provider Hospital (DGP) and following the closure of RAF(H) Wegberg in 1996, Secondary Healthcare Services have been provided by AKH Viersen. The address is:

Allgemeines Krankenhaus Viersen, Hoserkirchweg 63, 41747 Viersen, Tel: 02162 1040

There may be occasions where your [Host Nation GP](#) refers you to see a specialist in this [DGP](#) associated community based practices.

Ante/Postnatal Services

[Dres Valk & Deblieck](#) will be looking after you during pregnancy and post-delivery. They work closely together with the [Host Nation Midwife, based at their Praxis](#) and the Obstetricians at the [Marienhospital Wesel](#).

Appointments:

Cancellation and/or changing of appointments please contact the [Hospital Hotline](#).

Cardiology:

Emergency Cases: 24/7 A&E services are available in both the [Marienhospital](#) and the [Evangelisches Krankenhaus](#) in Wesel

Elective/Routine Cases: Your [Host Nation GP](#) will refer you to the appropriate specialist/hospital.

Car Parks (Main Hospitals):

[Evangelisches Krankenhaus](#) - a large car park is available next to the hospital. The first 20 minutes are free, thereafter the charge is 50 Cents per 45 Minutes to a maximum of 3 Euro per day,

[Marienhospital](#) - limited 2 hour parking on the road by displaying a blue parking disc. It is advisable to use the underground carpark at the Dom/Grosser Markt (Sat-Nav address: Pastor-Boelitz-Strasse); costs are 1 Euro per hour to maximum of 3 Euros per day.

Consent:

You may be requested to provide written consent for your Host Nation GP, Community and Hospital staff to provide medical information to the Medical Administration Unit, Patient Support Officers and BFG Hospital Administration either in person or by telephone. This will enable information to be added to your medical documents and if necessary for it to be translated so that your medical records are complete on handover to another region or on return to UK.

Data Protection:

All staff have a duty to ensure that personal information, given in confidence, remains confidential. Sharing of information is strictly governed by information protocols and the Code of Practice for confidentiality. These are produced in accordance with the relevant UK and German legislation and good practice and are designed to protect your rights. All staff are required to work within these guidelines.

You may receive care from other professionals and so that all are able to work together for your benefit, information about you will only be passed on to the people who have genuine need for it. The providers adhere to both the Data Protection Act 1998 and all statutory requirements regarding confidentiality or to the relevant German laws whilst following the appropriate guidelines for information security.

Dermatology:

Elective/Routine Cases: Dermatology is provided by a community based Dermatologist:

Dr. M Winterscheidt, Moselstr. 23, 41751 Viersen-Dülken, Tel: 02162 952222

Emergency Cases:

DCA Opinion:

It is important for serving personnel to contact the Hospital Hotline, when referred to Hospital for investigation and/or treatment. Your referral will be reviewed and where required discussed with the relevant Defence Consultant Advisor to ensure the proposed treatment does not have an Occupational Health impact on your career.

Discharge

Make sure you have been briefed and understand any further care that is required or restrictions on activity before you leave hospital. When you leave, you should be provided a discharge letter for your GP. You may also receive, a prescription, if medication is to be continued after discharge. Also make sure you receive a follow-up appointment, if necessary, or, if not sure or unable to arrange prior to leaving hospital, please contact the [Hospital Hotline](#) to assist you.

Ear, Nose & Throat:

Elective/Routine Cases: Ear, nose & throat services are provided by a community based specialist consultant:

Dres. Loehmer & Fischer, Praxisklinik Bethesda Krankenhaus, Ludwig-Weber-Str. 15, 41061 Mönchengladbach, Tel: 02161 566270.

Please note: Should an admission to hospital be necessary you will be referred to [AKH Viersen](#).

Emergency cases: In an emergency/out of hours please report to the [Evangelisches Krankenhaus](#) in Wesel

Emergency Services:

In Germany to contact Emergency Services dial 112.

European Health Insurance Card (EHIC):

This card covers the bearer for urgent and unforeseen treatment only in an EEA country outside the country of residence (posting). In an emergency, the EHIC provides only the minimum level of local state treatment. The EHIC is available on-line at: <http://www.ehic.org.uk> or by calling the Application Line on 0044 300 330 1350. This is an answer-phone but you can let it continue to ring for personal assistance.

Family Planning:

Your [Host Nation GP](#) will be able to advise you and, if necessary, refer you to the relevant provider.

General Medicine:

Elective/Routine Cases: General Medicine, including Cardiology, Diabetology, Gastroenterology and Pulmonology is available at [AKH Viersen](#).

Emergency Cases: Both [Marienhospital](#) and [Evangelisches Krankenhaus](#) in Wesel provide 24/7 Emergency cover.

General Surgery:

Elective Cases: General & Visceral Surgery are provided at [AKH Viersen](#).

Emergency Cases: Both [Marienhospital](#) and [Evangelisches Krankenhaus](#) in Wesel provide 24/7 Emergency cover.

Gynaecology & Obstetrics:

Outpatient care is provided by a community based Gynaecologist/Obstetrician: Dres. Valk & Deblieck, Schermbecker Landstr. 88A, 46485 Wesel, Tel: 0281 56299

Please note: Should an admission/referral to hospital be necessary you will be referred to [Marienhospital Wesel](#)

Emergency Cases: In case of an emergency please report to the [Marienhospital](#).

Hospital Hotline:

The Hospital Hotline is available 24/7 to entitled patients attending hospital

In Germany please call **08005889936** - free phone from a landline within Germany, but if you use your mobile your provider may charge for the call.

In **Belgium** and **Holland** call **00495213053960**

Host Nation GP:

The Host Nation GP for Wesel area is Dr Saathoff, Luebecker Str 24, 46485 Wesel, Tel: 0281 1633919

Host Nation Midwife

Dres Valk & Deblieck work very closely with the Midwife team at the [Marienhospital](#) in Wesel and a member of the team, Sonja Ticheloven, provides regular sessions at the doctor's practice. Please discuss with your doctor or contact the [Hospital Hotline](#) to arrange an appointment.

Intensive Care/High Dependency Care:

Both [Marienhospital](#) and [Evangelisches Krankenhaus](#) have Intensive Care Units

The responsibility of the Intensive and high dependency care team is to support vital functions during critical health conditions. This is provided by a specially trained team of doctors and nurses. Visiting times are restricted, and can be arranged with the team looking after the patient.

Language Line:

Linguistic support for languages other than English is available. Please contact the [Hospital Hotline](#) for further information.

Mammography Screening:

Your [Host Nation GP](#) will refer you to Frau Dr. Schulze-Hagen, Annakirchstr. 33, 41063 Mönchengladbach, Tel: 02161 895003

Please note: The mammography is taken at the Radiology Department of the Maria Hilf Hospital, Sandradstr. 43, 41063 Mönchengladbach. They will forward the images to Frau Dr Schulze-Hagen to review and a report sent to your [Host Nation GP](#) to inform you of the outcome.

Maternity Unit Marienhospital Wesel

"Parents-to-be" can visit the hospital and a tour of the maternity facilities can be arranged on request. Please talk to your [Host Nation Midwife](#) or call the [Patient Support Services](#) during working hours who will be happy to make the necessary arrangements for you.

Medical Admin Unit:

Your Medical Admin Unit is located at JFC HQ Brunssum, BFPO 28,

Civilian address: British Medical Admin Unit, JFC HQ Brunssum, Rimbürgerweg 30, 6445 PA Brunssum, Netherlands

Medical Bills:

If you have received a hospital bill that you believe should be paid by the health services then send it, as soon as possible, to:

Secondary Health Care, 6th Floor, Haus Burgblick, Gilead Hospital, BFPO 39

Civilian address: Secondary Health Care, 6. Etage Haus Burgblick, Bethesdaweg 10, 33617 Bielefeld

Please note that private rooms, telephone and TV Charges will not be paid on your behalf.

Neonatology: see [Paediatric Services](#)

Neurology:

Elective/Routine Cases: Neurology including Pain Management is provided by a community based Neurologist:

Dr H. Schambergen, Lindenallee 9, 41751 Viersen, Tel: 02162 26052

Emergency Cases: The Evangelische Krankenhaus provides Neurology services including a Stroke Unit

Obstetrics: see [Ante/Postnatal Services](#)

Ophthalmology:

Elective/Routine Cases: Ophthalmology is provided by a community based ophthalmologist:

Frau Dr. S. Schaefers, Lindenstr. 21, 41747 Viersen, Tel: 02162 24505.

Emergency Cases:

Oral Surgery:

The provider for Oral Surgery is

Bethesda Krankenhaus, Ludwig-Weber-Str. 15, 41061 Mönchengladbach, Tel: 02161 9810

Orthopaedics/Trauma Surgery:

Elective/Routine Cases: Orthopaedic and Trauma Surgery is provided by [AKH Viersen](#).

Emergency Cases: Both [Marienhospital](#) and [Evangelisches Krankenhaus](#) in Wesel provide 24/7 A&E cover

Outpatient Department AKH Viersen:

The Outpatient Department (OPD) AKH Viersen is responsible for outpatient clinics including those at external providers.

They can be contacted on 02162 104 2313 – please be aware that the office is not permanently manned but you can leave a message on the answer phone and they will contact you.

In urgent matters, please contact the [Hospital Hotline](#).

Paediatric Services:

Paediatric services are provided by a community based Paediatrician:

Dr Stefanowski, Kaiserring 15, 46483 Wesel, Tel: 0281 14069

Emergency Services:

The [Marienhospital](#) provides a 24/7 Paediatric A&E service to the community.

Pain Management: see [Neurology](#)

Patient Support Services:

If you need language support while in hospital please call the bilingual Patient Support Team via the [Hospital Hotline](#).

Physiotherapy:

Your [Host Nation GP](#) or the hospital clinician can prescribe 6 sessions of physiotherapy.

If further physiotherapy is required you will have to return to the prescriber for a review.

The provider for Physiotherapy is:

Therapiezentrum Bonnema, Julius Leber Str 8, 46485 Wesel, Tel: 0281 8110890

Pharmacy:

If you receive a prescription you should take it to the Engel-Apotheke, Kurt-Kraeckler Str 47, 46485 Wesel, Tel: 0281 51499

You will be asked to show the letter to confirm your entitlement and to sign confirming the receipt of the medication. The staff will explain how to take it and provide you with written instructions in English.

Pre-Admission:

Some hospitals provide a pre-admission clinic for all planned surgery. If surgery is indicated and a date has been agreed, you will also be given a date for a pre-admission appointment. You will have to report to admission office to register. A nurse will prepare relevant documentation and take blood, if necessary. You will then see the consultant where you have the opportunity to ask any questions you may have about the procedure and aftercare. The anaesthetist will inform you about anaesthetics. You will be asked to consent to surgery and anaesthetics once you have been fully informed about procedures.

Should you have been given a date for surgery by any of the contracted health care providers and not sure if a pre-admission appointment is necessary, please contact the [Patient Support Team](#).

Radiology:

Your [Host Nation GP](#) will refer you to one of the local Radiology Providers, the most commonly one used is the Praxis f. Diagnostische Radiologie am Evangelischen Krankenhaus, Schermbecker Landstr. 88, 46485 Wesel, Tel: 0281 1062500

Rheumatology:

Rheumatology will be provided by [AKH Viersen](#).

Routine (Elective) Referrals:

Should your [Host Nation GP](#) consider you require a routine referral to the Hospital for investigation and/or treatment they will refer you to the relevant departments of AKH Viersen or community based practices.

Military referrals will be reviewed and where required discussed with the relevant Defence Consultant Advisor to ensure the proposed treatment does not have an Occupational Health impact on your career.

Your GP will liaise with the [Medical Admin Unit \(MAU\) at Brunssum, to organise your referral to the Outpatient Department AKH Viersen](#). Once a referral has been received they will contact you to confirm appointment time and location.

TAS Centre:

If you need medical advice out of hours you should contact the Telephone Assessment Centre (TAS) on 0521 3053961.

Urology:

Elective Cases: Urology is available at [AKH Viersen](#).

Emergency Cases: The [Marienhospital](#) provides Urology Services, however, you would need to report to the Central A&E department (ZNA)