

Physiotherapy

If you have attended the GP or other Doctor and they prescribe physiotherapy you can make an appointment at the Therapiezentrum Bonnema

Julius-Leber-str 8

46485 Wesel

Telephone 0281 811 0890

They will assess and treat you for a maximum of six appointments. If you require further physiotherapy you will need to be reassessed by your Doctor.

Non urgent hospital care

If you are referred for non urgent hospital care by a German doctor, it is important that you call SHAPE Medical Centre on 003265445824 to make an appointment to speak to a GP to discuss this care.

Serving personnel

The LLP Clinical Referrals Managers (CRMs) liaise directly with Defence Consultant Advisors (DCAs) to obtain occupational health input to assess the impact on long term career interests before undergoing surgery.

European Health Insurance Card (EHIC)

All Service personnel and their dependants are strongly advised to carry their EHIC at all times and especially if crossing any international borders.

Though the EHIC will provide you with emergency health care whilst travelling within other EU member countries it does not include the country of residence. The EHIC is **not** an alternative to travel insurance. Visit www.ehic.org.uk for further information.

We value your feedback! Please visit our website:

www.patient-wise.de

and complete our patient survey and/or leave any comments you may have.

Telephone Numbers

In an Emergency call

112

Telephone Assessment Service

(TAS/24 Hours)

for medical advice call

0521 305 3961

Hospital Hotline (24 Hours)

call if you attend A&E,

outpatients or are admitted

to a hospital anywhere in Germany

0800 588 9936

Brunssum Medical Admin Unit

0031 455 26 2497

Fax 0031 455 25 1246

For more information go to

www.patient-wise.de

SSAFA GSTT CARE LLP



WESEL

Patient Information Leaflet

Information about Access to
Your Health Services

SSAFA GSTT CARE LLP

As a member of serving personnel or entitled family member based in Wesel, you are required to register as a patient at the Brunssum Medical Admin Unit. You can do this in person, by telephone or email:

Brunssum British Medical Admin Unit
JFC EJSU
Rimburgerweg 30
6455 PA Brunssum
Tel: 0031 455 26 2497
Email Brunssum@shcac.de

After you register with the MAU your medical records will be requested from the place where you were last registered as a patient with a GP. If you do not register with the MAU we will have problems in verifying your entitlement when health care bills are received from host nation providers. This could mean the hospital will hold you personally responsible for payment. We will hold your record and keep it up to date and remind you when routine immunisations and screening are required. When you leave your posting you will need to de-register and we will forward your medical records to the NHS or your next military posting.

GP appointments:

Personnel based in Wesel that need a primary care appointment should use the Dr Saathoff Practice
Lübeckerstr. 24
46485 Wesel
Tel: 0281 1633 919

Opening Hours

Monday: 0830-11:30 and 16:00-20:00
Tuesday: 0830-11:30 closed pm
Wednesday: 0830-11:30 closed pm
Thursday: 0730-11:30 and 1600-18:00
Friday: 0730-12:30 closed pm

You will be asked to confirm entitlement with a letter received when you registered at the Medical Admin Unit and you will also be given a computer print out of your medical records to take to Dr Saathoff. The practice will forward bills to the Brunssum Medical Admin Unit.

Children and Young People (up to 18 years)

If you need to take your child to the Doctor you can make an appointment with the Paediatrician Dr Georg Stefanowski (Kinderarzt)
Kaiserring 15
46483 Wesel
Tel: 0281 14069

Please call for an appointment before attending. The practice is within walking distance of the Quarters in Wesel. It is on the fourth floor and buggies can be taken upstairs in the lift. If you think your child has an infectious illness please ring the door bell and they will escort you and your child to a separate waiting room in the practice.

They will carry out routine immunisations for your children, and you will be sent a reminder of the due dates by the medical admin team in Brunssum.

The **Health Visitor** can be contacted via SHAPE Medical Centre reception tel: 003265445824 and will visit Wesel on a needs led basis and can offer home visits on request.

Gynaecology and Obstetrics Care (Frauenarzt)

You can attend the Dr Valk practice in the Evangelisches hospital in Wesel (2nd floor/ signposted) which is about a 5 minute drive from Friedenstrasse.



Dr Markus Valk
Schermebecker Landstrasse 88a
46485 Wesel
Tel: 0281 23626

When you call the practice please tell them that you are from the British Military Community in Wesel. You will be sent a reminder for routine screening.

All the practices in this leaflet have been visited and patient feedback has so far been satisfactory.

Prescriptions

If you receive a prescription for medication from any host nation doctor you can take it to the Engel Apotheke
Kurt-Kräcker-Str 47
46485 Wesel
Tel: 0281 51499
www.engel-wesel.de

You will be asked to show the letter to confirm that you are entitled and you will have to sign to say that you have received the medication at the Apotheke. The staff will dispense the medication and explain how to take the medication and provide you with written instructions in English. The Apotheke will send the bill to the Brunssum MAU so you will not be required to pay at the point of receiving the medication.

Bills: If you receive any bills from Health Care providers please email them as quickly as possible to Brunssum@shcac.de to facilitate payment.

The contracted hospital for your location is AKH Viersen, Hoserkirchweg 63, 41747 Viersen.
Tel: 02162 1040

For support 24/7 contact the
Hospital Hotline on 0800 588 99 36